

# Agenda

# GSE Customer Council Meeting

REVISED

Thursday, June 24, 2004

7:30 a.m. – 9:30 a.m.

EMD Conference Room – Hoover Bldg. – Level A

## Meeting called by:

John Bradford, Chairperson

## Attendees:

Patrick Deluhery-GSE; John Baldwin-DOC; Capt. Bob Alles-DPS; Jennifer St.John-DNR; Marcia Spangler-DPH; Mary Lawyer-IDED; Greg Anliker-Elder Affairs; Charlie Smithson-Ethics; Ruth White-Human Rights; Peggy Sullivan-Judicial; John Bradford-Member of Public; Bob Straker, AFSCME; Roger Johnson, Cultural Affairs.

## Agenda topics

7:30

Call To Order John Bradford

Opening Comments

Approve Minutes of June 10, 2004 (Action Requested) John Bradford

Customer Inquiry – Postage Issue & Leasing Issues – Discussion John Baldwin

Membership – Terms of Office Patti Allen

Business Plans

- D & C – Answer any questions/concerns from Dean's presentation from meeting of May 14 Dean Ibsen
- Fleet & Mail – Initial Presentation Dale Schroeder

Multiple Year Contracts Dean Ibsen

Request from private sector company for space Debbie O'Leary

Next Meeting Date John Bradford

Open Discussion John Bradford

Adjournment John Bradford

Other Issues for Future Meetings:

- Who controls what buildings? Why? Discussion
- Role of Customer Council
- Complaint Procedure – Document
- Budget/Rates

DAS Web Site: <http://das.gse.iowa.gov>

## NOTE:

- Please bring your calendars – to look at July dates for the next meeting
- The order of this agenda may be changed at the meeting